# MEDICAID LONG-TERM CARE RESOURCES Jen Ballantyne

# **WASHINGTON LAW HELP:**

https://www.washingtonlawhelp.org/

PLANNING AHEAD/SENIORS SECTION:

https://www.washingtonlawhelp.org/issues/aging-elder-law

# **Examples of April 2022 updated documents:**

Key Medicaid Standards for 2022

NOTE: Check Washington Law Help the first of every quarter for updates. This link is to April 2022.

- Questions and Answers on the COPES Program
   (COMMUNITY OPTIONS PROGRAM ENTRY SYSTEM)
- Questions and Answers on Medicaid for Nursing Home Residents
- Medicare Savings Programs: Help Paying For Medicare Costs
- The Medically Needy "Spenddown" Program: Medicaid for Adults 65 and Older or Disabled Who Don't Get SSI
- Questions and Answers on the Tailored Supports for Older Adults
   (TSOA) and Medicaid Alternative Care (MAC) Programs

## WASHINGTON APPLE HEALTH LONG-TERM CARE ELIGIBILITY:

https://www.dshs.wa.gov/esa/eligibility-z-manual-ea-z/long-term-care

# LONG-TERM SERVICES AND SUPPORTS (LTSS) MANUAL:

https://www.hca.wa.gov/health-care-services-supports/program-administration/long-term-services-and-supports-ltss-manual

# DSHS HOME AND COMMUNITY SERVICES FORMS for APPLICATION:

# FORM HCA 18-005:

Washington Apple Health Application for Aged, Blind, Disabled/Long-Term Services and Supports Application (7/21 version):

https://www.hca.wa.gov/assets/free-or-low-cost/18-005.pdf

## FORM 14-532:

# Fillable Authorized Representative Form:

https://www.dshs.wa.gov/office-of-the-secretary/forms?field\_number\_value=14-532&title=&=Apply

#### FORM DSHS 10-570:

HCS Intake and Referral (REV 6/2020)

Google this form for a fillable version.

# FORM HCA 14-194 (3/17):

**Medical Coverage Information** 

https://www.hca.wa.gov/assets/free-or-low-cost/14-194.pdf

DATE: April 2022

FROM: Solid Ground - Benefits Legal Assistance

# **SENIOR BULLETIN: MEDICAID**

# Key Medicaid Standards as of April 2022

The table shows Medicaid eligibility and other standards in effect as of 4/1/2022. You can also find all Medicaid (Washington Apple Health) standards online at: <a href="https://www.hca.wa.gov/health-care-services-supports/program-standard-income-">https://www.hca.wa.gov/health-care-services-supports/program-standard-income-</a>

and-resources

Standard	Amount	Effective
Resource standard for Medicaid applicant	\$2,000	1/1/89
Community spouse resource allowance (minimum)	\$59,890	7/1/21
Community spouse resource allowance (maximum) <sup>1</sup>	\$137,400	1/1/22
Community spouse income maintenance allowance (minimum)	\$2,178	7/1/21
Community spouse income maintenance allowance (maximum)	\$3,435	1/1/22
Excess Home Equity <sup>2</sup>	\$636,000	1/1/22
Excess shelter cost standard	\$654	7/1/21
Utility standard for determining excess shelter costs	\$459	10/1/21
Medicaid Special Income Level (used to determine eligibility for COPES categorically needy (CN) applicant) <sup>3</sup>	\$2,523	1/1/22
Maximum gross income for COPES, Residential Support Waiver (RSW), and New Freedom applicant (see explanation under footnote 4) <sup>4</sup>	\$8,927 (Possibly Higher)	1/1/22
Income allowance for single COPES, RSW, and New Freedom participant	\$1,133	4/1/22
Income allowance for married COPES, RSW, and New Freedom participant	\$841	1/1/22
Home maintenance allowance (monthly for 6 months) <sup>5</sup>	\$1,133	4/1/22
Daily average statewide private nursing facility rate <sup>6</sup>	\$355	10/1/21
Monthly average statewide private nursing facility rate	\$10,785	10/1/21
Average monthly state nursing facility rate	\$8,086	10/1/21
Medically needy and Categorically needy income level for single person	\$841	1/1/22
Medically needy income level for couple	\$841	1/1/22

WAC 182-515-1508(4) provides that applicants whose gross non-excluded monthly income is greater than the SIL (Special income Level - currently \$2,523) are COPES eligible if the applicant's monthly net income is no greater than the MNIL (Medically Needy Income Level - currently \$841). Net income is calculated by reducing gross non-excluded income by:

- A. Medically Needy (MN) disregards found in WAC 182-513-1345; and
- B. The average monthly nursing facility state rate (currently \$7,149).

The \$8,927 number provided here and in the CLS COPES Q&A Pamphlet is derived from adding together the MNIL (currently \$841) and the monthly state average nursing facility rate (currently \$8,086): \$841+ \$8,086+ \$20 general income disregard = \$8,927

Thus, \$8,927 is the maximum allowable gross income for COPES if the only deduction from gross non-excluded income is the average monthly nursing facility state rate and the \$20 disregard applicable to all. The \$8,927 number is used in the publications in order to provide a tangible number for use in most cases.

However, if additional deductions can be taken under WAC 182-513-1345, then the maximum gross non-excluded amount may be higher than \$8,927. For example, if an applicant has \$8,971 in gross non-excluded income and pays a non-Medicare monthly health insurance premium of \$150.00, the applicant will be COPES income eligible because net income is less than the \$841 MNIL: (\$8,971 - \$8,086 - \$150 - \$20 = \$715).

See the following publication on WashingtonLawHelp (<a href="http://www.washingtonlawhelp.org">http://www.washingtonlawhelp.org</a> ) for additional information: Questions and Answers on the COPES Program

Solid Ground – Benefits Legal Assistance, 1501 N. 45<sup>th</sup> St., Seattle, Washington 98103

<sup>&</sup>lt;sup>1</sup> The actual amount depends on the date of institutionalization and the couple's total resources at the time of the applicant's institutionalization. See WAC 182-513-1350. The CSRA is also explained in the CLS publications Q & A on Medicaid for Nursing Home Residents and Q & A on the COPES Program.

<sup>&</sup>lt;sup>2</sup> Based on CPIU (Consumer Price Index-Urban).

<sup>&</sup>lt;sup>3</sup> For exclusions from gross income, see WAC 182-513-1340. \$2,523 is the current MSIL (Medicaid Special Income Level).

<sup>&</sup>lt;sup>4</sup> Effective April 1, 2012, the Medically Needy In-Home Waiver (MNIW) and the Medically Needy Residential Waiver (MNRW) programs were merged into COPES. **WAC 182-515-1508** sets out the income eligibility rules that determine if an applicant, who is not eligible as CN (Categorically Needy), is income eligible for COPES.

<sup>&</sup>lt;sup>5</sup> This applies to nursing facility residents only to maintain their home while in the institution.

<sup>&</sup>lt;sup>6</sup> This is the amount by which total gifts in a month are divided to calculate periods of ineligibility (in days).





# Washington Apple Health Application for Aged, Blind, Disabled/Long-Term Services and Supports

## Use this application to see what health care coverage you qualify for if:

- You need to apply for Long-Term Services and Supports (LTSS) (nursing home care, assisted living facility, adult family home, in-home care programs, or Tailored Supports for Older Adults (TSOA))
- · You or someone in your household has Medicare
- · You need help paying Medicare premiums or coinsurance costs
- · You or someone in your household is age 65 or older
- · You or someone in your household has a disability
- For TSOA: You are 55 or older, and you or your unpaid caregivers need support

**Note:** If you need to apply for family, children's, pregnancy or new adult medical contact Healthplanfinder at: **wahealthplanfinder.org** or call 1-855-923-4633

#### Apply faster online

· You can submit the online application at washingtonconnection.org

#### Information you will need to apply:

- · Social security numbers
- Birthdates
- · Immigration status
- · Income information
- Resource and asset information (such as bank account balances, stocks, bonds, trusts, retirement accounts)

#### Why do we ask for so much information?

• We ask for information to determine what health care coverage you qualify for. We keep the information you provide private as required by law.

#### Send your completed and signed application to:

For disability-based Washington Apple Health, Refugee coverage and coverage for seniors 65+, and programs that help pay for Medicare premiums and expenses

· Mail your application to:

**DSHS** 

Community Services Division - Customer Service Center

PO Box 11699, Tacoma, WA 98411-6699

- Fax your application to 1-888-338-7410
- Take your application to a local Community Services Office (CSO).
- See dshs.wa.gov/esa/community-services-find-an-office for locations
- Apply online at washingtonconnection.org
- Questions? Call 1-877-501-2233

For long-term services and supports coverage such as nursing home care, in-home personal care, assisted living facility, adult family home programs, and TSOA

• Mail your application to:

DSHS

Home and Community Services

PO Box 45826, Olympia, WA 98504-5826

- Questions? To locate a local Home and Community Services (HCS) office visit dshs.wa.gov/office-locations
- Fax your application to 1-855-635-8305
- Apply online at washingtonconnection.org
- For more LTSS resources visit **dshs.wa.gov/altsa/resources**
- For more TSOA resources call 1-855-567-0252 or contact your local Area Agency on Aging (AAA) to speak with a Family Caregiver Specialist. Find your local AAA office: **waclc.org**

# Health Care Coverage Rights and Responsibilities

# Your rights (we must) for all health care coverage programs

**Help you read and fill out all requested forms.** You can contact the Department of Social and Health Services (DSHS) at 1-877-501-2233 for assistance.

**Provide interpreter or translator services** at no cost to you and without delay when communicating with DSHS or the Health Care Authority (HCA).

**Keep your personal information private** but we may share some information with other state and federal agencies financial institutions, and HCA contractors for purposes of eligibility and enrollment.

**Give you the opportunity to appeal** if you disagree with a determination made by DSHS or HCA that affects your eligibility for health coverage, long-term services and supports (LTSS), or a health plan. If you ask for an appeal, your case will be reviewed. For information about appeals for DSHS programs, you may contact DSHS Customer Service Contact Center at 1-877-501-2233 or visit your local Community Services Office.

If the appeal is for a decision on Washington Apple Health coverage, which is unresolved by a case review, you will be scheduled an Administrative Hearing.

**Treat you fairly. Discrimination is against the law.** DSHS and HCA comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. DSHS and HCA does not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

DSHS and HCA also comply with applicable state laws and do not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

#### DSHS and HCA:

- Provide free aids and services to people with disabilities so they can communicate effectively with us, such as:
  - · Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact 1-877-501-2233.

If you believe that DSHS or HCA has failed to provide these services or discriminated in another way, you can file a grievance with:

DSHS

ATTN: Constituent Services PO Box 45131 Olympia, WA 98504-5131 1-800-737-0617 Fax: 1-888-338-7410

askdshs@dshs.wa.gov

HCA Division of Legal Services

ATTN: Compliance Officer PO Box 42704 Olympia, WA 98504-2704 1-855-682-0787 Fax: 1-360-586-9551 compliance@hca.wa.gov

You can file a grievance in person or by phone, mail, fax, or email. If you need help filing a grievance, the DSHS Constituent Services or HCA Division of Legal Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

# Your responsibilities (you must) for all health care coverage programs

**SSN and Immigration Status Disclosure.** With some exceptions, you must provide a Social Security Number (SSN) or immigration document number of yourself or anyone else in your household who wants to apply for health care coverage. An SSN is required to apply for health insurance premium tax credits. We use this information to determine your eligibility by confirming your identity, citizenship, immigration status, date of birth, and availability of other health care coverage. We do not share this information with any immigration agency.

It is possible to apply for coverage for some members of your household, but not others. If you do not have an SSN or immigration document number for all household members, others can still apply for and get coverage. For example, you can apply for your child even if you aren't eligible for coverage. Applying won't affect your immigration status or chances of becoming a permanent resident or citizen.

There are also some Washington Apple Health programs for people who cannot show they are in the country legally. But if you choose not to provide an SSN or immigrant document number for someone in your household, we will need to follow up with you to get information about the non-applicant's income.

If requested by the agency, provide any information or proof needed to decide if you are eligible.

#### Things you should know for all health care coverage programs

**There are certain state and federal laws** that govern the operation of Washington Connection and state-administered application systems, your rights and responsibilities as someone who uses them and the coverage you get from using them. By using these systems, you agree to comply with the laws that apply to someone using them and the coverage they get as a result.

**The National Voter Registration Act of 1973** requires all states to provide voter registration assistance through their public assistance offices. Applying to register or declining to register to vote will not affect the services or benefits that you will be provided by this agency. You can register to vote at **www.vote.wa.gov** or order voter registration forms by calling 1-800-448-4881.

**Health Insurance Portability and Accountability Act (HIPAA)** restrictions prevent HCA and DSHS from discussing the health information of you or any member of your household with anyone, including an authorized representative, unless that individual has power of attorney or you have signed a consent form authorizing the disclosure of this information. This includes disclosure of mental health information, HIV, AIDS, STD test results, or treatment and chemical dependency services.

**The Affordable Care Act** prevents DSHS and HCA from giving the personally identifiable information (PII) of you or any member of your household to anyone who is not authorized to receive it, and without your consent.

**The information that you give DSHS and HCA** is subject to verification by federal and state officials for purposes of determining your eligibility for health care coverage. Verification can include follow-up contacts from agency staff.

HCA and DSHS are not responsible for administering your health insurance plan. Your health insurance carrier can provide you more information about your benefits. If you have questions about the terms of your health insurance plan, including what benefits you are eligible for, and making a benefit claim or appealing a denial of benefits, you should contact your health insurance carrier.

You may apply for support enforcement services through the Division of Child Support (DCS). To get an application for these services, go to www.childsupportonline.wa.gov or contact your local DCS office.

#### Your rights (we must) for Washington Apple Health only

**Explain to you your rights and responsibilities** if you ask.

**Allow you to submit a partial application** that includes at minimum, your name, address, and signature or the signature of the applicant's authorized representative. The day we get a partial application is your application date, which may affect when your coverage becomes effective. We will not make a final decision about your coverage until after you complete the application.

Allow you to submit an application or partial application using any method listed under WAC 182-503-0005.

Process your application promptly and no later than the timelines described in WAC 182-503-0060.

**Give you 10 calendar days** to provide information we need to determine eligibility. If you ask for more time, we will give you more time. If you don't give us the information or ask for more time, we may deny, close, or change your health care coverage.

**Help you** if you have trouble getting any information or proof needed for us to decide if you are eligible. If we require a document that will cost you money, we will send for it and pay the cost.

**Notify you, in most cases, at least 10 days** before we stop your health care coverage.

**Give you a written decision,** in most cases, within 45 days. Health care coverage for some disability cases may take up to 60 days. We give a written decision on pregnancy medical within 15 days.

**Allow you to refuse to speak** to an investigator if we audit your case. You do not have to let an investigator into your home. You may ask the investigator to come back at another time. Such a request will not affect your eligibility for health care coverage.

**Continue Washington Apple Health coverage** while we decide if you are eligible for another program per WAC 182-504-0125.

Give you equal access services as described in WAC 182-503-0120 if you are eligible.

# Your responsibilities (you must) for Washington Apple Health only

Report changes as required in WAC 182-504-0105 and WAC 182-504-0110 within 30 days of the change. Read your approval letter to see what changes you must report.

Complete renewals when asked.

Give medical providers information needed to bill us for health care services.

**Apply for Medicare** if you are entitled to it.

Cooperate with Quality Assurance staff when asked.

**Apply for and make a reasonable effort** to get potential income from other sources when you ask for or receive Washington Apple Health coverage.

### Things you should know for Washington Apple Health only

**By asking for and receiving Washington Apple Health,** you give the state of Washington all rights to any medical support and to any third party payments for health care.

The Agency may share your child's immunization history with the Child Profile Immunization Tracking System.

**Information you report** may be provided to DSHS to determine eligibility and monthly benefits for programs such as health care coverage, cash assistance, food assistance and child care subsidies.

By law, the State of Washington may recover the costs it paid for certain types of medical services from your estate through Estate Recovery (RCW 41.05A.090, RCW 43.20B.080, and Chapter 182-527 WAC).

Estate Recovery doesn't happen until after your death, the death of your surviving spouse, and your surviving children are age 21 or older. It also doesn't happen if a surviving child was blind/disabled at your time of death. Recoverable costs include:

- Certain Washington Apple Health long-term services and supports, if you're age 55 or older at the time you received the services;
- Certain state-only funded services, regardless of your age at the time you received the services.

You can find a list of services subject to cost recovery under WAC 182-527-2742. You can find a list of assets excluded from recovery under WAC 182-527-2746.

The State may also file a pre-death lien on your real property, at any age, if you become permanently institutionalized (WAC 182-527-2734). The State may recover from a sale of the property, or your estate, unless:

- Your spouse lives at the property;
- Your sibling lives at the property, is a co-owner, and meets certain conditions.
- Your child lives at the property, and is blind/disabled; or
- Your child lives at the property and is younger than age 21.

You can find a list of services subject to cost recovery under a pre-death lien in WAC 182-527-2734.

**You may be restricted to one health care provider,** pharmacy, and/or hospital if you seek out unnecessary health care services from providers.

# Washington State Health Care Authority

[English] Language assistance services, including interpreters and translation of printed materials, are available free of charge. Call 1-877-501-2233 (TRS: 711).

[Amharic] የቋንቋ እንዛ አንልግሎት፣ አስተርጓሚ እና የሰነዶችን ትርጉም ጨምሮ በነጻ ይንኛል፡፡ 1-877-501-2233 (TRS: 711) ይደውሉ፡፡

[Arabic] خدمات المساعدة في اللغات، بما في ذلك المترجمين الفوريين وترجمة المواد المطبوعة، متوفرة مجاناً، اتصل على رقم (TRS: 711) 1-877-501-2233).

[Burmese] ဘာသာပြန်ဆိုသူများနှင့် ထုတ်ပြန်ထားသည့် စာရွက်စာတမ်းများဘာသာပြန်ခြင်းအပါအဝင် ဘာသာစကားအထောက်အကူဝန်ဆောင်မှုများကို အခမဲ့ရနိုင်ပါသည်။ 1-877-501-2233 (TRS: 711) ကိုဗုန်းခေါ် ဆိုပါ။

[Cambodian] សេវាជំនួយភាសា រួមមានទាំងអ្នកបកប្រែផ្ទាល់មាត់ និង ការបកប្រែឯកសារបោះពុម្ព គឺអាចរកបានដោយឥតគិតថ្ងៃ។ ហៅទូរស័ព្ទទៅលេខ 1-877-501-2233 (TRS: 711)។

[Chinese] 免费提供语言协助服务,包括口译员和印制资料翻译。请致电 1-877-501-2233 (TRS: 711)。

[Korean] 통역 서비스와 인쇄 자료 번역을 포함한 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-501-2233 (TRS: 711)번으로 전화하십시오.

[Laotian] ການບໍຣິການຄ້ານພາສາ, ລວມທັງນາຍແປພາສາ ແລະ ການແປເອກສານຕີພິມ, ມີໄວ້ໃຫ້ຟຣີໂດຍບໍ່ຄິດຄ່າ. ໂທຫາເລກ 1-877-501-2233 (TRS: 711).

[Oromo] Tajajilli gargaarsa afaanii, nama afaan hiikuu fi ragaalee maxxanfaman hiikuun, kaffaltii malee ni argattu. 1-877-501-2233 (TRS: 711) irratti bilbilaa.

[Persian] خدمات کمک زبانی، از جمله مترجم شفاهی و ترجمه اسناد و مدارک (مطالب) چاپی، بصورت رایگان ارانه خواهد شد.با شماره (TRS: 711 فیاس بگیرید.

[Punjabi] ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ—ਦੁਭਾਸ਼ੀਏ ਅਤੇ ਪ੍ਰਿੰਟ ਕੀਤੀ ਹੋਈ ਸਮੱਗਰੀ ਦੇ ਅੰਨੁਵਾਦ ਸਮੇਤ—ਮੁਫ਼ਤ ਉਪਲੱਬਧ ਹਨ।

1-877-501-2233 (TRS: 711) 'ਤੇ ਕਾਲ ਕਰੋ।

[Romanian] Serviciile de asistență lingvistică, inclusiv cele de interpretariat și de traducere a materialelor imprimate, sunt disponibile gratuit. Apelați 1-877-501-2233 (TRS: 711).

[Russian] Языковая поддержка, в том числе услуги переводчиков и перевод печатных материалов, доступна бесплатно. Позвоните по номеру 1-877-501-2233 (TRS: 711).

[Somali] Adeego caawimaad luuqada ah, ay ku jirto turjubaano afka ah iyo turjumid lagu sameeyo waraaqaha la daabaco, ayaa lagu helayaa lacag la'aan. Wac 1-877-501-2233 (TRS: 711).

[Spanish] Hay servicios de asistencia con idiomas, incluyendo intérpretes y traducción de materiales impresos, disponibles sin costo. Llame al 1-877-501-2233 (TRS: 711).

[Swahili] Huduma za msaada wa lugha, ikiwa ni pamoja na wakalimani na tafsiri ya nyaraka zilizochapishwa, zinapatikana bure bila ya malipo. Piga 1-877-501-2233 (TRS: 711).

[Tagalog] Mga serbisyong tulong sa wika, kabilang ang mga tagapagsalin at pagsasalin ng nakalimbag na mga kagamitan, ay magagamit ng walang bayad. Tumawag sa 1-877-501-2233 (TRS: 711).

[Tigrigna] ተርንምትን ናይ ዝተፅሓፉ ማተርያላት ትርጉምን ሓዊሱ ናይ ቋንቋ ሓንዝ ግልጋሎት፤ ብዘይ ምንም ክፍሊት ይርከቡ፡፡ ብ 1-877-501-2233 (TRS: 711) ደውል፡፡

[Ukrainian] Мовна підтримка, у тому числі послуги перекладачів та переклад друкованих матеріалів, доступна безкоштовно. Зателефонуйте за номером 1-877-501-2233 (TRS: 711).

[Vietnamese] Các dịch vụ trợ giúp ngôn ngữ, bao gồm thông dịch viên và bản dịch tài liệu in, hiện có miễn phí. Gọi 1-877-501-2233 (TRS: 711).





# Washington Apple Health Application for Aged, Blind, Disabled/Long-Term Services and Supports

1	Applicant name and con	tact information	
First Name	M.I.	Last Name	
Client ID number	Signature of App	olicant or Authorized Represer	ntative
Address Where you Live (Required	d)		
County	City	State	Zip Code
Mailing Address (if Different)		2	
County	City	State	Zip Code
Primary Phone number	Cell	Email	
Name of Facility			
Address of Facility			
County	City	State	Zip Code.
2	Program applying for		
I, my spouse, or someone in my h	oushold is applying for:		
☐ In-Home Caregiver Service	S	☐ Health Care Coverage	for Aged, Blind, or Disabled
☐ Assisted Living/Adult Famil	ly Home	☐ Medicare Savings Prog	gram
☐ Nursing Home Care		☐ Healthcare for Workers	s with Disabilities (HWD)
☐ Tailored Supports for Olde	r Adults (TSOA)		



18005

3	Unpaid medical b	oill infor	rmation
Do you or anyone you are applying f before the current month?	or need help paying fo No If yes, list who:	or unpaid	d medical bills incurred in any of the 3 months immediately
4	Language inform	ation	
□ I need an interpreter. I speak:		or [	sign; translate my letters into:
5	Information abou	ıt your f	family
List everyone in your household even	i if you are not applyin	ig for then	m (attach additional sheets, if necessary).  Myself
Name (First, Middle, Last)  Social Security number		nder coverage f	How is This Person Related to You? Date of birth  for this person? ☐ Yes ☐ No U.S. citizen ☐ Yes ☐ No
Race (See examples below)	Trib	oal name	e (For American Indians, Alaska Natives)
Name (First, Middle, Last)  Social Security number		nder coverage f	How is This Person Related to You? Date of birth  for this person? ☐ Yes ☐ No U.S. citizen ☐ Yes ☐ No
Race (See examples below)	Trib	oal name	e (For American Indians, Alaska Natives)
Name (First, Middle, Last)		nder	How is This Person Related to You? Date of birth  for this person? □ Yes □ No U.S. citizen □ Yes □ No
Social Security number			
Race (See examples below)	Trib	oal name	e (For American Indians, Alaska Natives)
Name (First, Middle, Last)		nder coverage f	How is This Person Related to You? Date of birth  for this person? ☐ Yes ☐ No U.S. citizen ☐ Yes ☐ No
Social Security number		~	
Race (See examples below)	Trib	pal name	e (For American Indians, Alaska Natives)

Name (First, Middle, Last)	Gender	How is This Person Related to You?	
Social Security number	Do you want coverage	for this person? 🗆 Yes 🗖 No U.S. cit	cizen Li res Li No
Race (See examples below)	Tribal name	(For American Indians, Alaska Native	es)
6	General information		
My ethnic background is Hispanic or I	Latino: No		
Race and Ethnic background info	formation is voluntary. <b>Race e</b>	kamples: White, Black or African Antive, or any combination of races.	nerican, Asian,
1. In the past 30 days, I, my spouse, state, tribe or other source? ☐ Ye		eceived health care coverage from ar	nother
2. I, my spouse, or someone in my he			tate?
□Yes □No If yes, who?			
3. I, my spouse, or someone in my h	ousehold is a sponsored alien?		
☐Yes ☐No If yes, who?			
4. I, my spouse, or someone in my hor Reserves or been a dependent	ousehold has served in the U.S.	. Armed Forces, National Guard	
☐Yes ☐No If yes, who?			
5. I have a tax dependent I have not	yet included on my application	i who does not live with me?	
☐ Yes ☐ No If yes, list tax depend	lent's name(s)		
<b>6.</b> Tam:□ Single □ Married living	with spouse $\square$ Married living (	apart from spouse 🗌 Divorced 🔲 W	/idowed
☐ In a registered Domestic Partn	nership 🗌 Legally separated		
7	Earned income (Attach p	roof)	
1. I, my spouse, or someone I'm app	lying for has income from work	? □Yes □No If yes, please complet	te this section.
and Settlement Trusts; distributi resource extraction and harvest: from ownership of items that ha	ions from property held in trus s; distributions from ownershi ve unique religious, spiritual, i	certain income including: Alaska No st; distributions and payments from p of natural resources and improve traditional, or cultural significance ureau of Indian Affairs education pr	fishing, natural ments; payments according to
2			
Who earns this income:	Employer's Name	, ,	none Number
Start Data	Is this job Se	lf-Employment? ☐Yes ☐No	
Start Date  Gross amount received (Dollar amour  Twice a month  Month	nt before deductions)	every: 🗌 Hour 🗎 We	eek 🛘 Two weeks
Hours per week	Pay	dates (e.g. 1st and 15th, or every Frid	ay)

Who earns this income	: Employer's Nar	me	Employer's Ph	ione Number
		Is this job Self-Employmen	t? □Yes □No	
Start Date				
Gross amount received (D □ Twice a month □ Mo	ollar amount before deductic nth	ons)	_every: 🗌 Hour 🔲 We	eek 📙 Two weeks
8	Other Income	For all household mer	mbers) (Attach pro	of)
1. Examples of other inc	ome are:			
<ul> <li>Child Support or Spoudaintenance</li> <li>Educational benefits (Student Loans, Grant Work-Study)</li> <li>Gaming Income</li> <li>Gifts (Cash Support/G</li> <li>Interests/Dividends</li> </ul>	<ul><li>Railroc</li><li>Rental</li><li>Rs,</li><li>Retiren</li><li>Sales C</li><li>Social</li></ul>	nent or Pension Contracts/Promissory Notes Security Emental Security e (SSI)		ent Benefits inistration (VA) or
Elst other moonie you.	, , , , , , , , , , , , , , , , , , , ,			
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amount
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amoun
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amoun
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amoun
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amoun
Unearned Income Type	Who Gets the Income	Gross Monthly Amount	Who Gets the Income	Gross Monthly Amoun
3. I, my spouse, or someo	ne in my household receives i	ncome from an annuity inv	estment? 🗆 Yes 🗖 No	
Who Owns the Annuity	Company or Institution	Amount or Value	Monthly Income	Date Purchased
Who Owns the Annuity	Company or Institution	Amount or Value	Monthly Income	Date Purchased
9	Housing Expe	nses (Attach proof if	applying for LTSS	
Rent Morta	ge Space rent	Homeowners I	ns. Property taxes	Other fees
	, such as subsidized housing	, helps me pay either all or r	part of these expenses:	
,			1	

Child or adult dependent ca	re Monthly	amount	Who pays	
Court ordered child support	hild support Monthly amount		Who pays	
Payee fees	Monthly	amount	Who pays	
Guardianship fees	Monthly	amount	Who pays	
Court ordered attorney fees	Monthly	amount	Who pays	
Recurring medical expenses (include Medicare or other he insurance premiums you pay  2. I, my spouse, or someo	<i>y</i> )		Who pays	
Medical Expense Type	Date Incurred	Amount Owed	Who Owes	
Medical Expense Type	Date Incurred	Amount Owed	Who Owes	
	Date Incurred	Amount Owed	Who Owes	

☐ Yes ☐ No If yes, give IRWE amount \_\_\_\_\_

#### ..., ..., ....

## 11 Resources (Attach Proof)

## (Skip this section if only applying for Healthcare for Workers with Disabilities)

- **1.** A resource is anything you own or are buying that can be sold, traded, or converted into cash or money held by others. A resource does not include personal property such as furniture, or clothing. Examples of resources are:
- Cash
- Checking accounts
- Savings accounts
- CDs
- Money market account
- Savings bonds
- Bonds
- Mutual funds
- Stocks
- Annuities

- Trusts
- IRA
- 401K
- Retirement fund
- Houses, including the one you live in
- Burial funds
- Condominium
- Land
- Sales contract

- Buildings
- Life estate
- Life insurance
- Prepaid funeral plans
- College funds
- Time-share
- Business equipment
- Farm equipment
- Livestock

Resource Type	Who owns	Location	Value	Who owns	Location	Value
Resource Type	Who owns	Location	- Value	Who owns	 Location	Value
Resource Type	Who owns	Location	- Value	Who owns	Location	Value
Resource Type	Who owns	Location	- Value	Who owns	Location	Value
. I, my spouse, c	or someone I'm ap	plying for has cars,	, trucks, vans, l	ooats, RVs, trailers	s, or other moto	or vehicles:
ear (e.g., 2010)	 	.g., Ford)	Mode	el (e.g., Escort)	A	mount Owed
Check if leased	☐ Check if use	d for medical purpo	oses			
ear (e.g., 2010)	 Make (e	.g., Ford)	Mode	el (e.g., Escort)		mount Owed
Check if leased	Check if use	d for medical purpo	oses			
. I, my spouse,	or someone I am	applying for lapplying for owns o	or is buying a h	nome which is a p		
I, my spouse, roperty address	or someone I am	Current val	or is buying a h lue (Per assesso lue (Per assesso d, traded, give	or) or) noway, or transfe	Loan amoun	ts owed on property ts owed on property e in the last five years
. I, my spouse, Property address Property address I, my spouse, concluding proper	or someone I am or or someone I am o ty trusts, vehicles,	applying for owns o Current val	or is buying a hallow (Per assessative (Per assessative), traded, gives)?	or)  or)  n away, or transfe	Loan amoun	ts owed on property
I, my spouse, roperty address I operty address II, my spouse, concluding property yes, complete the	or someone I am or or someone I am or ty trusts, vehicles, ne following: (atta	Current value of the country of the	or is buying a halve (Per assessed)  Jue (Per assessed), traded, givens)?   Yes   To have the formula of the second of the secon	or)  or)  n away, or transfe	Loan amoun Loan amoun erred a resource	ts owed on property ts owed on property e in the last five years
I, my spouse, croperty address roperty address I, my spouse, concluding proper yes, complete the	or someone I am o ty trusts, vehicles, ne following: (atta	Current val Current val Current val epplying for has solo cash, or life estates ch additional shee	or is buying a halve (Per assessed of traded, givens)? Yes Notes, if necessary	or)  or)  or)  n away, or transfe	Loan amoun  Loan amoun  erred a resource  erred V	ts owed on property ts owed on property e in the last five years Who was it transferred to
roperty address roperty address roperty address . I, my spouse, concluding proper yes, complete the	or someone I am of ty trusts, vehicles, ne following: (atta	Current value of Curren	or is buying a halve (Per assessed, traded, gives)?	or) or) n away, or transfe	Loan amoun  Loan amoun  erred a resource  erred V	ts owed on property ts owed on property e in the last five years Who was it transferred to
I, my spouse, croperty address roperty address. I, my spouse, concluding propertyes, complete the type of resource resource.  13  Not needed  We have long-te	or someone I am of ty trusts, vehicles, ne following: (attained of the part of	Current value of Curren	lue (Per assessed lue (Per assessed d, traded, give s)?	or) or) or) n away, or transfello of resource transfello e of resource transfello	Loan amoun  Loan amoun  erred a resource  erred V	ts owed on property ts owed on property e in the last five years Who was it transferred to
Property address Property address I, my spouse, of including property sys, complete the type of resource Type of resource  Not needed  We have long-te	or someone I am of ty trusts, vehicles, ne following: (attained for Medicare)  For Medicare  The name(s) of the	Current value of Curren	lue (Per assessad, traded, gives)?	or) or) or) n away, or transfello lo of resource transfello e of resource transfello E policy covers:	Loan amoun  Loan amoun  erred a resource  erred V	ts owed on property ts owed on property e in the last five years Who was it transferred to

#### To include any additional comments for this application attach a sheet with the information.

## 14 Authorized Representative Information

An authorized representative is any adult who is aware of the household circumstances and is authorized by the household to act on behalf of the household for eligibility purposes.

By designating an authorized representative, you are giving permission for your authorized representative to:

- Sign the application on your behalf;
- Receive notices related to your application and account; and
- Act on your behalf for all matters related to the application and account.

1.	Are you designating an authorized representative? $\square$ Yes $\square$ No
	Do you want your authorized representative to receive notices related to your application and account? ☐ Yes ☐ No Does this authorized representative have legal guardianship? ☐ Yes ☐ No
If	yes, who?
4.	Does this authorized representative have power of attorney? $\square$ Yes $\square$ No
If	yes, who?
Au	thorized representative name / Organization
Ph	one number
Mo	iling address of authorized representative
Em	nail address

# Repaying the State for Health Care Coverage and Long-Term Care:

By law, the State of Washington may recover the costs it paid for certain types of medical services from your estate through Estate Recovery (RCW 41.05A.090, RCW 43.20B.080, and Chapter 182-527 WAC). Estate Recovery doesn't happen until after your death, the death of your surviving spouse, and your surviving children are age 21 or older. It also doesn't happen if a surviving child was blind/disabled at your time of death. Recoverable costs include:

Certain Washington Apple Health long-term services and supports, if you're age 55 or older at the time you received the services;

Certain state-only funded services, regardless of your age at the time you received the services.

You can find a list of services subject to cost recovery under WAC 182-527-2742. You can find a list of assets excluded from recovery under WAC 182-527-2746.

**Read Carefully Before Signing** 

The State may also file a pre-death lien on your real property, at any age, if you become permanently institutionalized (WAC 182-527-2734). The State may recover from a sale of the property, or your estate, unless:

Your spouse lives at the property;

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- Your sibling lives at the property, is a co-owner, and meets certain conditions.
- Your child lives at the property, and is blind/disabled; or
- Your child lives at the property and is younger than age 21.

You can find a list of services subject to cost recovery under a pre-death lien in WAC 182-527-2734.

#### **Assignment of Rights and Cooperation:**

You understand that you assign third party payments for medical care to the State of Washington when you receive Washington Apple Health coverage. This means that the State of Washington will bill any other insurance plan that is legally obligated to cover any of your medical expenses (this could be the insurance plan of an ex-spouse or a parent that you no longer live with). The subscriber of that insurance plan could receive information about your medical expenses that are paid by that plan. If you are afraid that this could endanger you or your children, you can ask us not to pursue third party payments for medical care.

#### **Annuity Disclosure:**

If you or your spouse has an interest in an annuity and you accept Washington Apple Health (Medicaid) Long-Term Care benefits, you must name the State of Washington as a remainder beneficiary of the annuity.

#### **Administrative Hearing Rights:**

If you disagree with a decision we have made regarding your health care coverage or long-term care services, you have the right to appeal the decision through the administrative hearing process. You may also ask a supervisor and administrator to review the disputed decision or action without affecting your rights to an administrative hearing.

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#### **Authorization**

I understand the information I provide to apply for or renew assistance will be subject to verification by federal and state officials to determine if it is correct. I authorize the Washington State Health Care Authority (HCA) and Department of Social and Health Services (DSHS) to conduct asset verification to determine my eligibility and to verify the accuracy of my financial information. I understand the HCA and DSHS may investigate and contact any financial institution as part of the asset verification process. I understand this authorization ends when a final adverse decision is made on my application, my eligibility for benefits ends, or if I revoke this authorization at any time by providing HCA or DSHS with written notice. Should I revoke or refuse to provide authorization, I understand that I will not be eligible for any Washington Apple Health Aged, Blind or Disabled Medicaid program.

Revocation or refusal to authorize asset verification does not impact eligibility for Tailored Supports for Older Adults (TSOA).

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#### **Voter registration**

The Department offers voter registration services, including automatic voter registration.

**Applying to register or declining to register to vote will not affect the services or amount of benefits that you may receive from this agency.** If you would like help filling out the voter registration form, we will help you. The decision whether to seek or accept help is yours. You may fill out the voter registration form in private. If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with:

Do you want to register to vote or update your voter registration?  $\square$  Yes  $\square$  No

If you do not check either box, we will consider you to have decided not to register to vote at this time, unless you are eligible for, and do not decline, automatic voter registration.

Unless you checked "No" above, you may be eligible for automatic voter registration. You are eligible for automatic voter registration if you will be at least 18 years old by the next election, you are a citizen of the United States of America, and DSHS has your name, residential and mailing address, date of birth, verification of citizenship information, and your signature attesting to the truth of the information provided on this application.

Do you want to be automatically registered to vote?  $\square$  Yes  $\square$  No

If you checked the box marked "Yes," or do not check either box and you meet automatic voter registration eligibility requirements, DSHS will send your information to the Office of the Secretary of State and you will be automatically registered to vote.

Declaration and Signature

	-
м	

I have read and understood the information in this application. I declare, under penalty of perjury under the laws of the State of Washington, that the information I have given in this application, including the information concerning citizenship and immigration status of the members applying for benefits, is true, correct, and complete to the best of my knowledge.

Signature of client	Phone number	Date
Signature of spouse	Phone number	Date
Signature of parent for minor child client	Phone number	Date
Signature of authorized representative or helper	Phone number	Date



# **Authorized Representative**



An Authorized Representative is someone you designate to represent you when you apply for or receive benefits with the Department of Social and Health Services (DSHS) or Health Care Authority (HCA). This individual or organization is authorized to act on your behalf for eligibility purposes. Having an authorized representative is optional; DSHS or HCA cannot withhold benefits if you do not sign this form.

Client Information					
NAME				ACES CLIENT ID	NUMBER
Authorized Representative Information					
NAME	ORGANIZATI	ON AND DEPARTMENT	(IF APPLICABLE)	PHONE NUMBER	(AREA CODE)
MAILING ADDRESS		CITY	STA	ATE ZIP CO	DE
Parameter Information					
Program and Duration Information  Which program(s) do you want your author	rizad raprosoni	ativo to got on in voi	ir behalf? Che	ck all that annly	
Cash Benefits Basic Food Benef					•
How long do you want your authorized rep				Guilo Goverage	
90 days  End of certification perior	od (usually one	year)			
You may withdraw or revoke your request impact on benefits.	for an authoriz	ed representative at	any time, verba	ally or in writing,	without any
Correspondence Information					500
					FOR DEPARTMENT USE ONLY
Please check the level of information or be	enefits you war	t your authorized rep	resentative to	receive.	USE ONLT
For Cash, Basic Food, Health Care Cove (check only one of the four boxes below		-Term Care			Rep Type
Discuss my eligibility for benefits wit	h a DSHS/HC/	representative and	not receive lett	ers	NC
☐ Receive DSHS/HCA letters and disc	uss my eligibil	ity for benefits			NO
☐ Receive DSHS/HCA letters, renewal					AD
☐ Receive DSHS/HCA letters, renewal	forms, payme	ents, ProviderOne car	ds and discus	s my	NA
eligibility for benefits					MA.
For Health Care Coverage Only (check			<b></b>		
Hospital representative – receive lett					НО
☐ Sponsor paying premiums. Sponsor	rs name and a	Idress sent to Office	of Financial Re	covery	SB
Client Authorization				Laucher	ALABEA CODE:
AUTHORIZED BY (CLIENT SIGNATURE) D.	ATESIGNED	PRINT NAME		PHONE NUMBER	(AREA CODE)

NOTE: HIPAA restrictions prevent us from discussing the client's individual health information with the authorized representative unless the representative has power of attorney for the client or the client has signed a <a href="DSHS-14-012">DSHS-14-012</a>. Consent form. This includes disclosure of mental health information, HIV/AIDS and STD test results, or treatment and chemical dependency services.

# FOR DEPARTMENT USE ONLY INSTRUCTIONS

Rep Type – ACES does not limit the Rep Type selections to the codes listed above. If a program requires a Rep Type not listed above or if one of the above codes is selected but is not appropriate for the situation (such as for a group home, protective payee, etc.) enter the appropriate program specific Rep Type on the AREP screen.

Barcode label

DSHS 14-532 (REV. 11/2014)



May a high Prof. Et al. B. Deput print of Social. A reactify services	HOME AND COMMUNITY SERVICES		DATE
Transforming rives	Intake and Referral		
Section 1. Applicant Information			
APPPLICANT'S NAME: LAST, FIRST, M	2. GENDER  Male  Female	3. BIRTHDATE	4. SOCIAL SECURITY NUMBER
5. APPLICANT'S HOME ADDRESS	CITY	STATE	ZIP CODE
6. APPLICANT'S MAILING ADDRESS (IF DI	FFERENT) CITY	STATE	ZIP CODE
7. APPLICANT'S PRIMARY PHONE NUMBER	ER 8. APPLICANT'S EMAIL	ADDRESS	
9. AUTHORIZED REPRESENTATIVE'S NAI		(	LEPHONE NUMBER:
10. IS APPLICANT MARRIED? IF YES, NAN  ☐ Yes ☐ No		∕es □ No	MERICAN? IF YES, AFFILIATION:
12, DEAF/HEARING IMPAIRED? \\ ☐ Yes ☐ No ☐	/ISIONIMPAIRED? INTERPRE  ☐ Yes ☐ No ☐ Yes [	TERNEEDED? IF YES, ☐ No	LANGUAGE SPOKEN:
Section 2. Applicant Current Location 1. APPLICANT'S LOCATION NAME / ROOM		Home 🔲 Hos	pital
	□ Nur	sing Facility 🔲 Adu	It Family Home / Assisted Living
2. LOCATION PHONE NUMBER  ( )	3. ADMI	T DATE 4. A	ANTICIPATED DISCHARGE DATE
Section 3. Medicaid Eligibility Information	ation		
Washington Apple Health? ☐ Yes ☐	NO I	RSING HOME RESIDENT	
Provider One ID Number:		ne client PASRR positiv PASRR Level II assess	e? Lu Yes Lu No sment included with this
Date Medicaid application was submitted	:refe	erral?  Yes  No  Provider One Number:	
Section 4. Applicant Desired Setting			
APPLICANT'S DESIRED SETTING  ☐ In-Home ☐ Skilled Nursing ☐ Assisted Living ☐ Enhanced / Ad	g Facility 🔲 Skilled Nu	rsing Facility Conversio ly Home	n  Enhanced Services Facility
-	ult Day Care ☐ Support fousing Assistance ☐ Other:	or Caregiver (MAC / TSC	DA)
Section 5. Nursing Needs Screening		Personal Care Need	ls (Check all that apply.)
	Traumatic Brain Injury	☐ Toileting	Personal Hygiene
☐ Indw elling catheter ☐ Skin Breakdow n / Wound Care ☐	• •	Bathing	☐ Turning / Repositioning
	Recent Stroke	☐ Mobility	☐ Medication Assistance
☐ Insulin Dependent Diabetes / Uncont		☐ Cognitive / Memo	ry Impairments
☐ Neurological Disorder:		- "	
Other:			
Section 6. Referent Information			
1. FULL NAME OF AGENCY OR FACILITY		2. TYPE OF FACILITY	
3. REFERENT'S NAME		4. REFERENT'S ROLE	RELATIONSHIP TO APPLICANT
5. PHONE NUMBER			

INTAKE AND REFFERAL DSHS 10-570 (REV. 06/2020)

EXT.



# Intake and Referral form for Social Services. Barcode 10570 DSHS form 10-570

**Purpose:** Communication to social services intake regarding an individual requesting a functional assessment for long-term services and supports (LTSS). Initial eligibility for LTSS is done concurrently by both the financial worker and the social worker/case manager. **Instructions** 

- Please type or print clearly and fill out as completely as you can to assist in processing the request for service.
- Fax form to the Home and Community Services office in your region for intake.
- If you have questions about submitting the form please contact your regional office at the number below.

**REGION 1 –** Pend Oreille, Stevens, Ferry Okanagan, Chelan, Douglas, Grant, Lincoln, Spokane, Adams, Whitman, Klickitat, Kittitas, Yakima, Benton, Franklin, Walla Walla, Columbia, Garfield and Asotin: 509-568-3767 or 1-866-323-9409; **fax 509-568-3772** 

**REGION** 2N – Snohomish, Whatcom, Skagit, Island, and San Juan 800-780-7094; fax 425-339-4859; Nursing Facility Intake, fax 425-977-6579

**REGION 2S** – King: 206-341-7750; fax 206-373-6855

**REGION 3** – Pierce, Kitsap, Thurston, Mason, Lewis, Grays Harbor, Pacific, Cowlitz, Clark, Clallam, Jefferson, Skamania and Wahkiakum: 800-786-3799; fax 1-855-635-8305

Section 1. (1-12) Enter all known applicant information. Include all identifying information.

#### Section 2. Applicant Current Information

- a. Enter the applicant's current location and check the box that best applies to the applicant's current setting.
- b. Admit date: If applicable, enter the date the applicant admitted to the facility they currently reside.
- c. Anticipated discharge date: If applicable, enter the anticipated discharge date from the facility they currently reside.

#### Section 3. Medicald Eligibility Information

- a. Enter "Yes" or "No" to whether the client is on Washington Apple Health. Washington Apple Health is the WA Medicaid program.
- b. If known, enter the client's ProviderOne number. It can be found on the applicant's services card.
- c. If the applicant does not currently receive WA Apple Health benefits, an application is necessary to apply for Long Term Services and Supports. Please indicate the date the application was submitted.
- d. PASRR information box should be completed only if the applicant is a current resident of a nursing facility. Check "Yes" if the applicant required and/or received a PASRR Level II assessment..

#### Section 4. Applicant Desired Setting and Services Information

- a. If the applicant's desired setting is known, check the box(es) that applies.
- b. If the applicant is requesting specific services that are listed, check the box(es) that applies...

#### Section 5. Nursing Needs Screening and Personal Care Needs

Please check all boxes that apply to the applicant.

#### Section 6. Referent Information

Include as much information as is known. Include the referent's role or relation to the applicant, if applicable.



# How to use Apple Health (Medicaid) services and private health insurance to receive health care

#### Q: If I have private insurance, will Apple Health still help me?

A: Yes. Having Apple Health along with your private insurance really helps. As long as you qualify for Apple Health, we may pay co-pays, deductibles and services your insurance does not cover.

## Q: If I have both private insurance and Apple Health what do I tell my doctors or other medical providers?

A: It is important that you go to providers who will take both your private insurance and Apple Health Services Card (also called ProviderOne services card) and/or your Apple Health plan card.

When you go to your doctor or other medical provider(s), show <u>all your cards</u> including the private health insurance card, your Apple Health services card and health plan card, if you are enrolled in a managed care plan.

## Q: What should I do if my doctors or other providers say they won't take my private insurance or Services Card?

- A: You should look for providers who will accept both your Apple Health and private insurance. You may need to call your insurance company for assistance in locating providers in your area;
  - If your provider doesn't accept Apple Health (including Apple Health contracted managed care plans), you will want to find a provider who does, otherwise you may be responsible for any co-pays or deductibles.
  - If your provider accepts Apple Health, but is not part of the managed care plan you are enrolled in:
    - The provider can choose to bill the managed care plan,
    - o You may need to seek a different provider; or
    - o You can request to change your managed care plan to a plan your provider accepts.

## Q: What happens if my private insurance doesn't cover a service?

A: Your doctor will bill your private insurance first. If the service isn't covered by your insurance but is covered by Apple Health, they will bill Apple Health or the managed care plan for payment. To make sure there are no problems, always take your Apple Health Services Card and your health plan card.

#### Q: What do I need to do to have you pay my health insurance premium?

A: Call us. We will need information about your health insurance, your premium amount, when it is due and whether you or your employer pays the premium. Once we have this information we will let you know if we can pay your premium.

#### Q: Will I be asked to pay the difference between what Apple Health pays and what my provider bills?

A: No. When doctors and other providers work with Apple Health, they agree to take what Apple Health pays and not bill you for any difference. If you receive a bill, call us immediately. You can't be billed for an Apple Health covered service.

#### Q: What if my private insurance ends or changes?

A: It's important to call your managed care plan and report any changes to your private insurance coverage.

They will update your file and you will continue to receive medical care through Apple Health as long as you qualify.

#### Q: If I have long-term care (LTC) insurance, will Apple Health still help me?

A: Yes. Apple Health can help pay your LTC costs when you are in your own home, an assisted living facility, an adult family home, or a nursing facility if your LTC insurance will not pay for all of the costs. If the insurance pays you directly you must send the insurance checks to the facility providing your care.

#### Q: Why should I keep my LTC insurance if I qualify for Apple Health?

A: There is no guarantee that you will always qualify for Apple Health. You may receive additional sources of income or assets that could cause your eligibility to be terminated or the legislature might reduce funding for some programs. If you cancel your LTC insurance you may not be able to get it back. LTC insurance benefits will also reduce any obligations against your estate when you pass away.

#### Q: Why do you need a Social Security Number?

A: These federal laws say that anyone applying for Medicaid benefits must provide a Social Security Number (42 USC 132b-7(a), 42 CFR 435.910, 42 CFR 435.920, and 42 CFR 457.340(b).). These regulations help us make sure that we give you the correct amount of benefits and to recover money if we have overpaid benefits.

#### Q: What if I have other questions?

A: If you have questions about your private health insurance, call your plan directly. For additional assistance with using your Services Card with your private insurance, call us at the number below.

Coordination of Benefits TOLL FREE 1-800-562-3022 Monday - Friday: 7:00a.m. - 5:00 p.m.



Medical Coverage Information											
IMPORTANT INFORMATION: The purpose of this form is to find out if you have private health insurance. You can have private insurance											
and still be covered by Apple Health (Medicaid). When you have completed this form, please return it in the attached envelope to Health Care Authority, PO Box 45565, Olympia, WA 98504-5565. If you have questions about this form, please call 1-800-562-3022											
Client Name		Telephone Number		Date of Birth	ACES Client ID#						
CHETT NATICE		10.00									
A. Do you have medical insurance	coverage (including Military	/ benefits)?	☐ No								
B. Do you have dental insurance coverage?											
C. Have you had medical or dental insurance in the past 12 months? Yes No											
D. Do you have Long Term Care (LTC) insurance? Yes No? If yes, please indicate which coverage you have:											
Nursing Home Assisted Living Adult Family Home In-Home Care Other:											
If you selected Yes to any of the items above, please complete the following for each insurance policy (Please use additional pages if needed):  List who is covered by this policy (use additional paper if needed)											
1. Type of Policy: Medical	☐ Dental ☐ Long Term Ca	ire List who is cover	Co by trii.	Name		of Birth					
Insurance Name	Phone Number	1.									
Address (as listed on your card)											
Policy Number	Policy Begin Date	Policy End Date	End Date 3.								
Subscriber Name	Subscriber Date of Birth	Subscriber SSN	4.								
Employer Union Name and Local Number, If Applicable											
		List who is cover	ed by this	s policy (use addit	onal paper if need	led)					
2. Type of Policy: Medical	Dental Long Term Ca		HE	Name	Date	of Birth					
Insurance Name		Phone Number	1.								
Address (as listed on your card)		2.									
Policy Number	Policy Begin Date	Policy End Date	3.								
Subscriber Name	Subscriber Date of Birth	Subscriber SSN	4.								
Employer	Union Name and Local Nu	Name and Local Number, If Applicable									
		List who is cover	ed by this	s policy (use addit	onal paper if need	ted)					
3. Type of Policy: Medical	Dental Long Term Ca	are		Name	Date -	of Birth					
Insurance Name		Phone Number	1.								
Address (as listed on your card)			2.								
Policy Number	Policy Begin Date	Policy End Date	Policy End Date 3.								
Subscriber Name	Subscriber Date of Birth	Subscriber SSN	4.								
Employer	Union Name and Local Number, If Applicable										

If you are receiving Apple Healt please call 1-800-562-3022 x15 qualify. You can find the form of	473 or complete form, "Applic	cation for HC	A Premium Payment Progran	n" (HCA 13-705) to see if you		
Accident or Injury Inform	ation					
Have you or the person you are 3 years? Yes No	applying for had an accident	requiring me	dical care within the last	Date of Accident		
Was the accident due to:  Automobile On the Jo Criminal Activity Otho	ob (L&I)		ury at a Business or Another's	Home		
If you checked automobile,	please complete the rest of	of this secti	on			
Location of Accident (Street/In	ersection, City, County, and 3	tate)				
Is an insurance company involv	ed? Yes 🗌 No 🗌					
Name of the Insured						
Insurance Name		Insuran	Insurance Address			
Claim Number		Policy N	Policy Number			
Adjuster Name		Adjuste	Adjuster Phone Number			
Name of Person(s) Hurt in Accident (Use additional paper if needed)			Injuries			
2.						
3.						
4.						
5.						
Is an attorney involved? Y	es No					
Attorney Name	Attorney Phone Num	nber	Attorney Address			
	se of any information nece.	ssary regard	ling coverage of any insura	ance policy for which I am th		
I hereby authorize the relea beneficiary or the person of health/medical benefits. (W	taining coverage, to the He	ealth Care A	uthority for the purpose o	i coordination of		